All you need for your hearing health

Hearing loss can happen at any age, and treating it early can help improve your overall well-being. It's estimated that 26 million people in the U.S. between ages 20 and 69 have hearing loss.¹ There's no need to miss out. Through EPIC Hearing Healthcare (EPIC), you can get a hearing test and hearing aids as part of your 2023 health plan.



Hearing care options

- 1 Virtual visits with online appointments and remote hearing aid adjustments²
- 2 In-person visits with the ability to choose from over 7,000 locations nationwide

Hearing aid ordering options

- 1 Order select hearing aids through virtual care and direct delivery and they'll come right to your doorstep
- 2 Order through an in-person hearing provider and choose from over 2,000 name-brand hearing aids



Hearing care from home

Our virtual care and direct delivery option lets you choose from hearing aids with the latest technology, including Bluetooth[®] streaming, rechargeable batteries and more. They're delivered right to your doorstep, complete with virtual follow-up care.



Flexible options, maximum savings

Choose from 6 different hearing aid technology levels through either virtual care and direct delivery or in-person care. Both options give you great choices and savings of up to 50% off standard industry prices.³

Hearing aid technology level	Price ⁴
Silver	\$699
Gold	\$949
Essential	\$1,149
Standard	\$1,449
Advanced	\$1,949
Premium	\$2,499



Get started

Advanced technology

Choose from 2,000+ models in multiple styles from the industry's leading manufacturers, including Relate.



- Superior sound quality
- Recharging capabilities
- Remote adjustments
- Connection to 2 Bluetooth devices with hands-free technology
- Tap control
- Enhanced smartphone app

Helpful support

Both virtual care and in-person care allow you to choose great hearing aids that offer convenient features and follow-up support.

- 100-day trial period for hearing aids purchased using virtual care, 60-day trial period for hearing aids purchased in-person
- 3-year extended warranty covers repair and 1-time loss/damage replacement⁵
- 3 follow-up visits included at no cost

Use your hearing benefit or take an online hearing test to see if you have hearing loss. Call us and mention California State Employees Association - CSEA.



EPICHearing.com



1-866-956-5400, TTY 711 8 a.m. to 8 p.m. CT, Monday through Friday

¹ Hearing Health Foundation. https://hearinghealthfoundation.org/hearing-loss-tinnitus-statistics. Accessed July 2022.

²In-person visit to a local hearing provider may be required.

³ Based on suggested manufacturer pricing.
⁴ Price per hearing aid.

⁵One-time professional fee may apply.

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